

ResCare's STEP Employment Services & PLAIN TALK Bookstore

What is Supported Employment?

- Supported Employment helps individuals find and maintain meaningful employment in jobs or careers of their choosing
- There are two components of Supported Employment-**Job Development** and **Job Coaching**

What is the difference between Job Development and Job Coaching?

- **Job Development** is an individualized service that assists persons seeking employment.
- ResCare's employment specialists assist in finding job opportunities that match the individuals needs and personal criteria.
- It provides help with the application process and basic interviewing skills.
- **Job Coaching** provides an orientation to the workplace, on-site job training and monitoring of progress
- Employment specialists help individuals to negotiate workplace accommodations and strategize ways to resolve job-related issues.

Who is eligible to receive these services?

- Individuals who are receiving Medicaid, have case management services or who qualify for case management.
- Persons with mental health issues or developmental disabilities
- Individuals who have not worked in a long time or who have struggled to maintain employment

What is PLAIN TALK Books and Coffee?

- In January of 2008 ResCare opened its Consumer Run Business-a used bookstore located in the East Village.
- The bookstore provides employment for individuals with mental health issues or developmental disabilities
- The focus is on teaching relevant job skills-cash register, shelving , preparing coffee
- Some of the individuals working in the bookstore receive job coaching services provided by ResCare's employment specialists